

DOCKET FILE COPY ORIGINAL

Federal Communications Commission  
445 12<sup>th</sup> st S.W  
Washington, D.C. 20554

Paul Cain 68956  
G.C.C.F  
P.O. Box 520  
Santa Rosa, NM 88435  
June 26, 2014  
Received & Inspected

JUL - 2 2014

FCC Mail Room

RE: In the Matter of Rates For Interstate Inmate Calling Services,  
F.C.C. WC Docket NO: 12-375

To whom this may concern:

We inmates in New Mexico were unaware of the Securus petition and comment period. None of us were informed of this issue.

To be honest I wrote to securus representatives at Guadalupe County Correctional Facility in Santa Rosa, New Mexico and also North Eastern New Mexico Detention Facility in Clayton, NM concerning thefts of inmate funds through transfers. (I personally refuse to use the prison phones due to the huge fees) Policy states there are no refunds for calling cards, even though we get transferred to a facility that doesn't have calling cards and the funds are nontransferrable between prisons.

I also wrote to Securus Technologies in Texas their corporate headquarters, The GEO Group, Inc (owner, operator of the two New Mexico prisons) and to the state attorney General concerning these issues. I have never gotten a response addressing this problem.

I respectfully request an investigation into these illegal actions.

Respectfully Yours,  
Paul Cain